


OREGON DEPARTMENT OF HUMAN SERVICES: PUBLIC HEALTH DIVISION

Oregon's Virtual Joint Information Center

2009 Public Health Preparedness Summit:
The Changing Face of Preparedness: Building and Sustaining
Public Health Capacity for Disaster Response


Christie Holmgren, APR
Public Information Planning Manager
Public Health Emergency Preparedness Program
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Joint Information System

- An information network that includes all government, volunteer and private-sector organizations with responsibility for responding to the crisis




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Joint Information System


- Infrastructure for sharing information with partners on a regular basis
- Established 24/7 emergency notification system with built-in redundancy (desk phone, cell phone, fax, e-mail, home phone)



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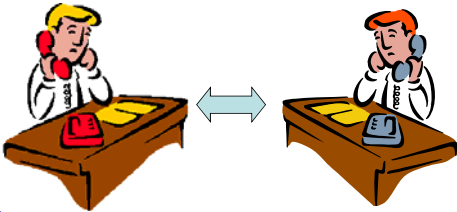

Joint Information System

- Pre-arranged agreements regarding the sharing and release of information in an emergency
- Pre-arranged agreements regarding the formation and operation of a Joint Information Center



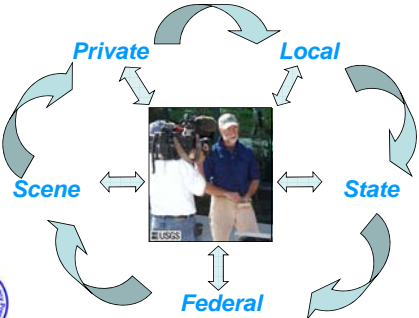

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Joint Information System May be as simple as...


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Or as complex as....

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What is a Virtual Joint Information Center (JIC)?




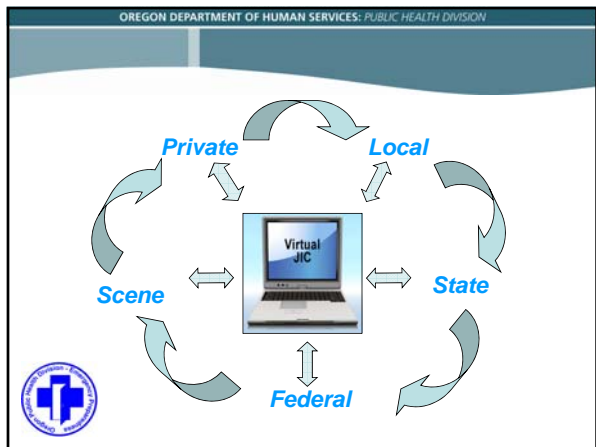
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A "Virtual" JIC

Provides consistent source of credible information for:


- PIOs staffing a physical JIC
- Remote or virtual JIC staff
- Field PIOs
- Partner or stakeholder PIOs working out of their own offices
- Media and public call takers
- Incident responders at all levels

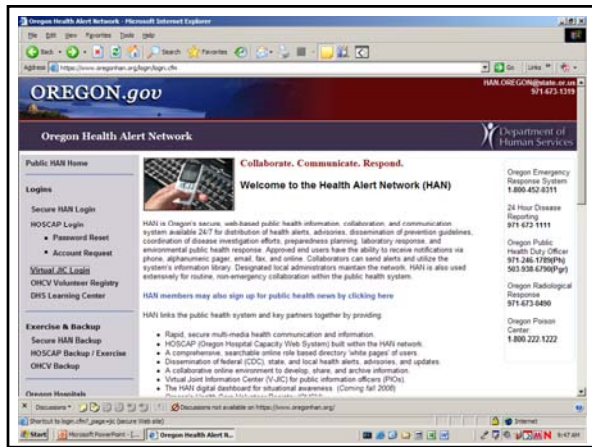




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Virtual JIC Demo





OREGON.gov
Oregon Health Alert Network

Collaborate. Communicate. Respond.
Welcome to the Health Alert Network (HAN)

HAN is Oregon's secure, web-based public health information, collaboration, and communication system available 24/7 for distribution of health alerts, advisories, dissemination of prevention guidelines, coordination of disease investigation efforts, preparedness planning, laboratory response and environmental public health response. Approved users have the ability to receive notifications via phone, alphanumeric pager, email, fax, and online. Collaborators can send alerts and utilize the system's information library. Designated local administrators maintain the network. HAN is also used extensively for routine, non-emergency collaboration within the public health system.

HAN members may also sign up for public health news by clicking here.

HAN links the public health system and key partners together by providing:

- Rapid, secure multi-media health communication and information
- HOSCAP (Oregon Hospital Capacity Web System) built within the HAN network
- A comprehensive, searchable online role-based directory, white pages of users
- Dissemination of federal (CDC), state, and local health alerts, advisories, and updates
- A collaborative online environment to develop, share, and archive information
- Virtual Joint Information Center (V-JIC) for public information officers (PIOs)
- The HAN digital dashboard for situational awareness (Coming Fall 2008)

Public HAN Home

Logins

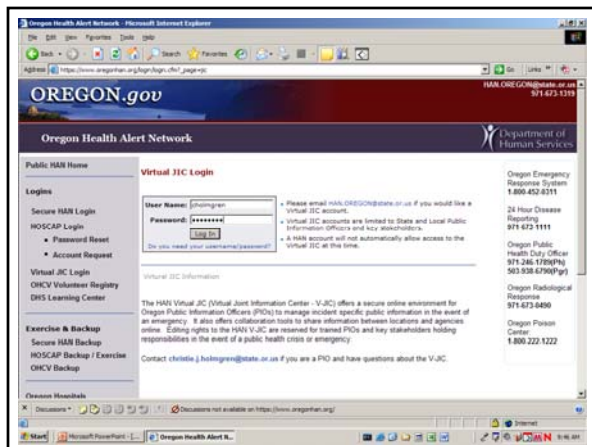
- Secure HAN Login
- HOSCAP Login
 - Password Reset
 - Account Request
- Virtual JIC Login
- OHCV Volunteer Registry
- DHS Learning Center

Exercise & Backup

- Secure HAN Backup
- HOSCAP Backup / Exercise
- OHCV Backup

Division Headquarters

Oregon Emergency Response System: 1.800.452.8311
24 Hour Disease Reporting: 971.672.1111
Oregon Public Health Duty Officer: 971.246.1700(PH) / 503.938.4790(Pgr)
Oregon Radiological Response: 971.672.8400
Oregon Poison Center: 1.800.222.1222



OREGON.gov
Oregon Health Alert Network

Virtual JIC Login

User Name:
Password:

Do you need your user name/password?

Please email HAN.OREG@dhsohs.or.us if you would like a Virtual JIC account.
Virtual JIC accounts are limited to State and Local Public Information Officers and key stakeholders.
A HAN account will not automatically allow access to the Virtual JIC at the time.

Virtual JIC Information

The HAN Virtual JIC (Virtual Joint Information Center - V-JIC) offers a secure online environment for Oregon Public Information Officers (PIOs) to manage incident-specific public information in the event of an emergency. It also offers collaboration tools to share information between locations and agencies online. Logging into the HAN V-JIC are reserved for trained PIOs and key stakeholders holding responsibilities in the event of a public health crisis or emergency.

Contact christie.j.holmes@state.or.us if you are a PIO and have questions about the V-JIC.

Public HAN Home

Logins

- Secure HAN Login
- HOSCAP Login
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Exercise & Backup

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More Virtual JIC Info

- The Virtual Joint Information Center: A Technology Tool for Public Health Emergency Communication, by Bret Atkins
http://www.piersystems.com/posted/1533/VJICs_Atkins.164149.doc
- The Virtual Joint Information Center: Why Anything Less May Be Too Late, by Gerald Baron (founder of PIER Systems)
<http://www.piersystems.com/go/doc/1533/163286/>
- The Virtual Information Center: Keeping Decision-Makers Situationally Smart, by Robin Hayden
http://www.coe-dmha.org/Liaison/Vol_2No_1/Feat02.htm



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Questions?

For more information:
Christie Holmgren, APR
971-673-1310
Christie.J.Holmgren@state.or.us

