

## Key Points to Consider When Meeting with Closed POD Partners



- Consistency
  - Sustainable volunteerism
  - Budget neutral
  - Reimbursement
  - Human resource issues
  - Contract staff
  - Union issues
  - Compelling people to stay and respond
  - Incentives
  - Compliance
  - Security
  - Would need translated materials
  - Education across the board- (cover your cough or wash your hands signs as an example)
  - World wide facilities
  - Would want consistency. If HQ in location A is doing this than it needs to be done the same was in all sites and locales
  - High turnover
  - How can we keep enough core staff trained at each facility?
  - Survey regularly
  - Maintenance
  - Build in sustainability
  - Service level agreements
  - Outline that every \_ months certain training needs to happen and the program will be for \_ years and then renewed
  - Less than 5 hours of commitment for training and such
  - This would fit in nicely for some agencies to be used as part of their volunteer hours and can be sponsored from the foundation (if applicable)
  - Many companies encourage service work or volunteerism and this can be used as part of those community programs.
  - Budget neutral
  - Pre-event activities and participation
  - What needs to be set aside: closet space, supplies, etc
  - What can the company take the lead on?
- Employees**
  - Defining employees – broad definition to be inclusive
  - Contract staff such as janitorial services and building engineering
  - Union issues
  - Compelling people to stay and respond
  - Incentives
  - Compliance
  - Ask staff what it will take for them to stay and hand out medications
  - Volunteerism? What's the carrot b/c there is no stick
  - Easier to provide a facility and it will be to provide staff
  - Reimbursement- FEMA?
  - Definition of emergency pay: normal company pay or the pay of a DSW or the pay of the type of activity that the person is performing (handing out pills, etc)
  - Is this part of the contract
  - Security- what is the agency responsibility?
  - Brinks trucks
  - Does agency need to provide their own security
  - Facility**
  - What other resources can we use in the county to ensure the safety and security of the medications and the staff
  - Transportation
  - Human resource issues- HIPPA
  - Just In Time Training
  - Train The Trainer – how often will the JIT be given to their staff during the event?
  - What if there is no family care on site?
  - Spontaneous volunteers; This could work but that won't really be an option for pre-certification plans and contracts or guarantee a specific number of personnel